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NOTICE/CORRIGENDUM NO. 1

Dated: 22/10/2020

NAME of Tender: Selection of Agency for designing, developing, configuring, implementing, integrating and commissioning of Laboratory Information Management System software at THSTI, NCR- Biotech Science Cluster, Faridabad

Tender No. THSTI/NIT/LIMS/2020-21, Dated: 05/10/2020.

Corrigendum No. - 1

Sr. No.	Page No. and Point No.	Existing Entry in Tender {FOR}	Amended Entry in Tender {READ}
1.	38, Form 6	Please attach copies of relevant financial statements and audited accounts for the last five declared financial year	Please attach copies of relevant financial statements and audited accounts for the last three declared financial year
2.	15, 5.1.1.6	Bidder should have ISO 9001 and (SEI) CMMI level 3 certifications. Copies of the Certificates signed and stamped by the authorized signatory of the Bidder to be attached.	Bidder should have ISO 9001. Copies of the Certificates signed and stamped by the authorized signatory of the Bidder to be attached.
3.	26, 5	Bidder should have ISO 9001 and (SEI) CMMI level 3 certifications.	Bidder should have ISO 9001 certifications.
4.	26, 7.9.4	Certifications: CMMI Level 3, ISO 17025:2017	Certifications: ISO 9001
5.	22, 6.7	7 Go Live and deputation of one technical staff at THSTI premises for 3 months	7 Go Live
6.	23, 6.7 and 6.8	7 Change Management 8 Warranty Maintenance support to LIMS for 3 years	8 Change Management 9 Warranty Maintenance support to LIMS for 3 years
7.	28, 9	Handing over/delivery document which comprises of necessary passwords, keys and the other deliverables as mentioned in the previous stages of the deployment. Go Live date will become the date of start for 3 Months deputation of 1 technical staff at THSTI's premises for the purpose of hand holding of the users during the initial phases.	Handing over/delivery document which comprises of necessary passwords, keys and the other deliverables as mentioned in the previous stages of the deployment.
8.	29, 12.11	Go-Live, Change Management, Deputation of one technical staff for 3 months at THSTI and issuance of Final Acceptance Certificate by THSTI.	Go-Live, Change Management and issuance of Final Acceptance Certificate by THSTI.

9.	72, 9	Handing over/delivery document which comprises of necessary passwords, keys and the other deliverables as mentioned in the previous stages of the deployment. Go Live date will become the date of start for 3 Months deputation of 1 technical staff at THSTI's premises for the purpose of hand holding of the users during the initial phases.	Handing over/delivery document which comprises of necessary passwords, keys and the other deliverables as mentioned in the previous stages of the deployment.
10.	41, 12 and 13	12. Any other information to be shared 13. Documentary proof and details	11. Any other information to be shared 12. Documentary proof and details
11.	43, 12 and 13	12. Any other information to be shared 13. Documentary proof and details	11. Any other information to be shared 12. Documentary proof and details
12.	54, 7) of 1.6	Vendor should provide COA format and 5 report formats as per our requirement. (total 6 reports)	Vendor should provide COA format and 9 report formats as per our requirement. (total 10 reports)
13.	67, 17	The solution should be web enabled with role based access control for all the internal and external and stakeholders to use it from intranet and internet. Users and administrators should be able to access the system with any leading web browsers like Internet Explorer, Firefox, and Chrome etc.	The solution should be web enabled with role based access control for all the internal and external and stakeholders to use it from intranet and internet. Users and administrators should be able to access the system with any leading web browsers like Microsoft Edge, Safari, Chrome etc.
14.	49, 1.1 22)	Historical logging of scheduled. One time bulk logging of all scheduled samples from a unit by giving sample date and time. This option will be useful in case if the system is down at the time of auto login of unit samples. Also, if the server is down for longer period, the historical login will be useful in entering all the results which were recorded in hard copy or any other soft form (for data continuity in LIMS).	Historical logging of scheduled samples . One time bulk logging of all scheduled samples from a unit by giving sample date and time. This option will be useful in case if the system is down at the time of auto login of unit samples. Also, if the server is down for longer period, the historical login will be useful in entering all the results which were recorded in hard copy or any other soft form (for data continuity in LIMS).
15.	30, 15	After Sales Service: After sales service should be made available during the normal office hours on all the working days.	After Sales Service: After sales service should be made available during the normal office hours on all the working days including Saturdays .
16.	73, 12 2)	2) The successful bidder shall provide help-desk support during maintenance period on all working days during normal office hours (9 AM to 5.30 PM) from an office in India	2) The successful bidder shall provide help-desk support during maintenance period on all working days during normal office hours (9 AM to 5.30 PM) from an office in India including Saturdays .
17.	12, Analytical instruments to be integrated	5. ELISA Reader 6. ELISA Washer	4. ELISA Reader 5. ELISA Washer

All other terms and conditions of the subject tender document remains the same.

The last date for submission of online bids duly complete in all respect including the above remains the same.

(s/d)
Technical Manager (IT), THSTI

Reply to Pre-Bid meeting queries for THSTI/NIT/LIMS/2020-21 held on 19/10/2020 at 4:00 PM

#	Page & Point No.	Current Specs	Pre-bid Query/Suggestion	Reply
1	12 & 2	Analytical Instruments to be integrated	Can you please share the make and model numbers of the instrument?	1) For thermal Cycler (PCR) Make: Applied Biosystems Model: VERITI 96 WELL (2) For real time PCRs Make: Agilent Technologies Model: Ariamx (G8830A) and Make: Bio-Rad Model: CFX96TM (3) For ELISA washer Make: Biotek Model: ELx50 (4) For ELISA reader Make: Biotek Model: EL808
2	14 & 5.1.1.3	positive net worth in each of the past three financial years	Form 6 has asked to attach statements for last 5 years which is contradictory to this clause where it says 3 years.	Covered under the corrigendum
3	14 & 5.1.1.5	Completion certificate in specific format	Please allow email or any other form as a proof. The format may differ client to client.	Form 8 and 9 are to be filled by the bidder in the proper format. The completion certificate for the projects can be attached in any format containing the required information.
4	15 & 5.1.1.6	Bidder should have ISO 9001 and (SEI) CMMI level 3 certifications. Copies of the Certificates signed and stamped by the authorized signatory of the Bidder to be attached.	ISO 9001 and CMMI Level 3 are two different standards with same goals / outcome. So, most of the companies select one of them to avoid repetition of efforts. Can we make a change in the requirements stating either ISO 9001 or CMMI Level 3 please?	Covered under the corrigendum.
5	27 & 7.9	Technical bid should contain resource loading and expertise deployed	Please elaborate.	The bidder is expected to explain the plan how the job will be distributed among the team members to be deployed on this project.

6	27 & 7.9.8	The technical bid should contain product manual	What do you mean by product manual or we need to upload product brochure?	The objective of having Product Manual is to analyze the product capabilities against the requirements. If product brochure contains the details of the project, it can be uploaded.
7	28 & 9	3 Months deputation of 1 technical staff at THSTI's premises for the purpose of hand holding of the users during the initial phases.	Now a days, the best support can be available online. Practically most of the support activities are done online now a days. Whenever required, we can send our representative onsite and the entire cost of the travel and stay and boarding would be taken care by the vendor. But continuous 3-month onsite presence may not add any value.	Covered under the corrigendum.
8	29 & 12.12	Warranty Maintenance support	The payment will be made at the start of the year or at the end of year?	At the end of the year
9	41 & 10	Form 8: There is no point no 11	Is point no 11 deleted or it's just a numbering mistake? Same mistake is repeated in Form 9, page no 42	to be covered under corrigendum
10	45 & Form 11	Pt. no 1 says Detailed Project approach must be tabulated here. (Should it be high level project approach as the title suggests?)	Form no 12 defines Detailed project approach.	self explanatory
11	48 & c	System should have mobile client by a dedicated APP from Google Play store, Apple I Store or Windows app store.	It is contradictory to the concept of zero footprint. The mobile app may cause a installation on any device and it could lead to a possible security threat. Instead, we can put a clause that the system should be used over any mobile device as mobile/ tab etc. It should be html 5 compliant to ensure smooth operations on mobile/ tab. Progressive web application is the most modern and globally accepted solution.	user access control will rule out the threat.
12	49 & 22	Historical logging of scheduled. One-time bulk logging of all scheduled samples from a unit by giving sample date and time.	Please provide volume and format of the data.	may validate the data for 3 months after implementation and then decide upon the volume and formats
13	52 & 35	Each test should have cost associated with that and it should be possible to print the internal cost and the quote/ proforma	Please elaborate.	Every test will have a associated cost in terms of manpower, consumables, infrastructure and institutional overheads. This information will be provided as input to the

		invoice as chargeable cost to the client.		LIMS. The system should be capable of generating a quote based on these associated costs.
14	53 & 14	It should be possible to create a price / test for each test and cost / test for each test.	Please elaborate.	Every test will have a associated cost in terms of manpower, consumables, infrastructure and institutional overheads. This information will be provided as input to the LIMS. The system should be capable of generating a quote based on these associated costs.
15	54 & 7	Vendor should provide COA format and 5 report formats as per our requirement. (total 6 reports)	Contradictory to page no 61, point no IV that says 10 reports in first phase.	Covered under the corrigendum
16	56 & 2	THSTI team would ensure the static data of these items are populated in the system.	Explain the format and volume of the static data	This can be deliberated after system study.
17	58 & 2	THSTI team would ensure the static data of these items are populated in the system.	Explain the format and volume of the static data	This can be deliberated after system study.
18	58 & 3) C) I.	THSTI team would ensure the static data of these items are populated in the system.	Explain the format and volume of the static data	This can be deliberated after system study.
19	64 & 2.5 2)	Template for all the documents mentioned in points a) to h) shall be approved by THSTI.	Will THSTI give the specific template formats?	The vendor will provide the formats which will be subsequently approved by the competent authority of THSTI. However, THSTI will decide on the template and test parameters for which the vendor will validate the same
20	65 & 4	Transaction response time shall be acceptable to THSTI.	Can we quantify this?	This can be deliberated after system study.

21	67 & 17	Users and administrators should be able to access the system with any leading web browsers like Internet Explorer, Firefox, and Chrome etc.	Microsoft is not supporting IE now. Even Firefox is primitive. Chrome and Safari are most popular after MS edge.	Covered under the corrigendum
22	69 & 3	Project plan	The days defined are calendar days or working days?	Calendar Days
23	73 & 12	The changes necessary for smooth functioning of LIMS including enhancement of features and new requirements shall be incorporated and updated	This may include customisation. We need to define an SLA.	Yes, a basic service level agreement may be drafted and deliberated upon.
24	19,46	Page 19 format will be used for evaluation (20 points)	Page 46 gives 25 points. Which one will be considered for evaluation? Page number 19 is not included in the forms.	The first 10 points of Page 46 Form 14, covers the 10 points mentioned under page 19.
25	29 & 12	Payment Terms	<p>The milestones are applicable for the implementation services provided. The software product (licenses , integration software , Database licenses etc) are to be paid separately in full upon shipment. Software products are considered separately from the implementation services and the Annual Support services provided, for sale , import / export rules, revenue recognition and book of accounts to name a few.</p> <p>Hence we request you to kindly have separate payment clause for the software/ licenses , the implementation services and Annual Support.</p> <p>For the 10% retention during AMC periods (3 years), can the payment be released upfront by submission of PBG?</p>	No changes required

26	73 & 12		<p>Project Methodology: The plan is for the LIMS solutions that have the design, development , unit testing, module testing and integration testing (Item 4 ,5 ,6 &7) . The systems that are already developed as standard , requiring only configuration and deployment follow different project models like Agile, Waterfalls etc, obviating the need for some steps mentioned in the above items. We request you to provide flexibility to submit the standard project plan for such standard, rapidly deployed configuration project approach.</p> <p>Testing : Test scripts would be provided by the vendor that need be executed by THSTI for their acceptance of system.</p> <p>Data Digitization and migration : The vendor would provide various excel templates for the masters be uploaded in the system. Existing or historic samples, results will not be migrated in the new system. THSTI team would populate the Excel templates which will be uploaded by the vendor Team in the LIMS.</p>	<p>Project Methodology: The bidder can submit their plans as per the adequate methodology.</p> <p>Testing: The test scripts should be validated by the THSTI team.</p> <p>Data Digitization and Migration: The existing excel sheets will be provided by THSTI which will have to be migrated to the LIMS system as per the desired template.</p>
27			<p><i>The changes necessary for smooth functioning of LIMS including enhancement of features and new requirements shall be incorporated and updated version of LIMS shall be provided to THSTI during the warranty period.</i> Warranty support is for the configuration implemented. The upgrades will be provided free of cost from the product perspective. New features including additional modules, additional licenses if any are chargeable. The implementation services for the upgrade will be charged on the estimated efforts.</p>	No changes required
28			<p>Instrument integration :</p> <p>Please specify the number of instruments to be integrated in each category.</p> <p>The instrument data should be in txt/ csv/ Xlsx/ PDF formats for parsing the results to LIMS. Kindly confirm the same.</p> <p>Thermal Cyclers do not integrate to provide the data in file/ serial port / db format.</p>	<p>Please refer #1 and Page 12 of the Tender document for the details under the heading Analytical Instruments to be integrated.</p> <p>Only the equipment whose data output is in the desired format that is compatible with LIMS will be integrated.</p>
29			<p>Besides, the Annual Support for these software are different from the LIMS product licensing and they don't provide for 3 years AMC pricing upfront. We request you to consider taking the DB and OS separately with the hardware you are providing.</p>	<p>Since there will be variations in the Operating system and Data server requirements of individual LIMS products, THSTI would prefer that the vendors should take responsibility to supply the same under the standard warranty clauses of the third party software OEM. These</p>

				software should come with perpetual licenses for a minimal 8 core virtual machine and database sever license for 8 concurrent users.
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